

Vative Client Testimonials

The Vative training program, specifically 5S, has made some really great changes for our business. Tim has taken on a really proactive approach and has gained the guys trust and respect as an external advisor.

Brooke Kent, HR Manager



We had Tim from Vative come in and conduct Certificate III and IV in Competitive Manufacturing training with our manufacturing staff. This included the 5S program. The results were absolutely fantastic and now all the staff are motivated and constantly improving their process and working smarter, not to mention how much better housekeeping is! I am looking forward to our next Project with Vative as the results speak for themselves.

Lincoln Ivers, Production Manager



“Ken worked with me at CSC on several improvement projects. Ken's attention to detail, business knowledge and personable approach saw him rapidly gain acceptance and respect by his peers and customers alike. Ken's experience allowed him to quickly assess situations, remove the organisational 'noise' and focus on the hub of the issue thereby transitioning from problem to solution within realistic timeframes. Ken is a true professional able to balance theory with practical experience to solve problems and achieve the desired business outcomes. It is a pleasure working with Ken and I would have no hesitation recommending him to others.” August 11, 2009

Graham Robinson , Head of Business Excellence , CSC

Australia

“Ken is a highly competent manager and change agent. His well rounded communication skills allow him to communicate effectively at all levels of a business. His attention to detail is matched only by his creative thinking so his solutions are elegant as well as being grounded in reality. I would recommend Ken to anyone seeking his kind of expert advice and competence. His dedication is second to none and he always delivers on his promises.” July 6, 2009

Troy Harper Continuous Improvement Engineer , OneSteel

“Was always a pleasure to experience the professional manner in which Ken approached his work and delivered results. A good manager of projects, strong vision, creative approaches to issues and always brought out the best in his people.” May 12, 2009

Ed Napiorkowski , GM EH&S Chubb UTC



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"Kens ability to assess the business, compile critical data and provide a practical improvement with immediate, measurable, results was impressive, matched with a willingness to share his vast experience and engage the team ensured continued, sustainable, improvement to the business and staff." *November 5, 2009*

Wayne Clarkson, Project Safety Manager, Bullivants

We first engaged Steve Farrugia of Vative Consulting in late 2005, with work continuing through to May 2006.

The work focused primarily on driving operational improvement across the business in a planned and methodical way. This included a myriad of lean focused projects and support activities such as:

- ✓ Factory layout design and more importantly implementation of these changes
- ✓ Development of work/time standards, kanban and production planning systems
- ✓ Coming up with innovative processes and solutions to address OH&S and productivity concerns
- ✓ Fixing quality problems, & developing procedures
- ✓ Developing tool management systems
- ✓ Implementing aspects of 5S , and other aspects of Lean
- ✓ And many others

Our investment in the Vative work led to tangible and quantifiable results with improvements in the order of 10 – 20% in a number of areas. Steve worked brilliantly with our staff and was able to gain their respect and collaboration in his work. He demonstrated an uncanny ability to combine strong conceptual thinking with a professional hands-on approach.

I believe his, and Vative's most significant strength is "ability to implement". Steve is disciplined, ethical, and knowledgeable, as well as having an extremely good network of suppliers, and associates who can provide specialist input as required. Steve was also able to adapt his commitment to the project according to the constraints of our business, and work closely with the management team & staff to leverage his skills. He communicated regularly with the key staff involved.

We again engaged Vative in late 2006, with work continuing at present.

I have no hesitation recommending Steve to any organization. Please contact me on (03) 9772-6166 or mobile 0418 330 948 if you want to discuss any aspects of our engagement with Vative further.

Kevin Nestadt, Managing Director, Mackay Multi-Link



The Lean Training Sessions in Transport & Logistics was facilitated by Madhu with our employees achieving excellent outcomes. We found Madhu to be excellent in understanding the outcomes we expected and his experience made the process very easy for us. Any company considering embarking on this type of training would find it to be very advantageous.

Sue Minchinton, Administration Manager, CJD Equipment



Lean Six Sigma Society of Australia

Phone: [1300 VATIVE \(82 84 83\)](tel:1300VATIVE)

Email: info@vative.com.au

Websites: www.vative.com.au

www.six-sigma.com.au



Lean Process Engineering & Training

Driven by Values, Powered by Intellect!

In 2009 DPE recognised the need to change and adopt best practice Lean Manufacturing methods.

Few in the company understood Lean, and so a decision was taken by the Senior Management to engage experts to help and train the whole company.

Vative were engaged, using Government funding, to deliver the training in a very specific time frame.

DPE had a window of opportunity when demand was lower and more easily geared to release people for training, which meant Vative were asked to deliver the whole training programme, Diploma through to CERT III in a six month period, to everyone in the company.

In doing this they took in to account difficulties associated with accelerated training and worked very closely with all of the trainees to keep them actively engaged and focused on the tasks.

The Vative Trainers (George and Jeff) were very experienced, and professional and so gained the respect of the employees and management during the training programme.

Neil Kinsey, Operations Manager

Drew Price Engineering Pty Ltd.



I thought the day was really stimulating and thought provoking. The feedback so far has all been positive. George was terrific with the way he packed so much information in to such a short time it was incredible. I would certainly recommend him to others. We found it appropriate that he did not have a health background as it really challenged our thinking. George listened to the brief and provided what we wanted which was an overview of LEAN, the principles and tools to take away. Well done

**Nicole Steers,
Executive Director Ambulatory Care
Latrobe Community Health Service**



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